



Quality policy

1. The priority of the quality policy of the Biomedical Research Center of the Slovak Academy of Sciences is the satisfaction of all stakeholders of the internal and external environment and the fulfilment of their expectations. The quality policy is binding for all employees of the institution.
2. We will ensure that, in accordance with the existing capabilities of the institution, services and products in the field of research, development, design and production of biological organisms, materials, reagents, methodologies, information, technologies, intellectual property, and standards for the advancement, validation and application of scientific knowledge in the medical, natural, agricultural and veterinary sciences are delivered to our customers and stakeholders in the highest achievable quality.
3. We will provide the customer and stakeholders with all necessary information, answer their questions and advise on problem solving.
4. We will apply the requirements of the quality management system in accordance with the current version of the international standard ISO 9001, including the identification of risks and the implementation of appropriate measures and opportunities to manage them.
5. We will use this policy and the issued certificate in the promotion of our scientific institution to meet customer requirements as well as the requirements established for a public research institution in generally binding legislation.
6. We will support the activities of employees and co-workers aimed at their professional growth, the development of personal responsibility, cooperation, mutual communication and belonging.
7. We will meet the requirements of the quality management system and continuously improve its effectiveness.

Bratislava 02 May 2024